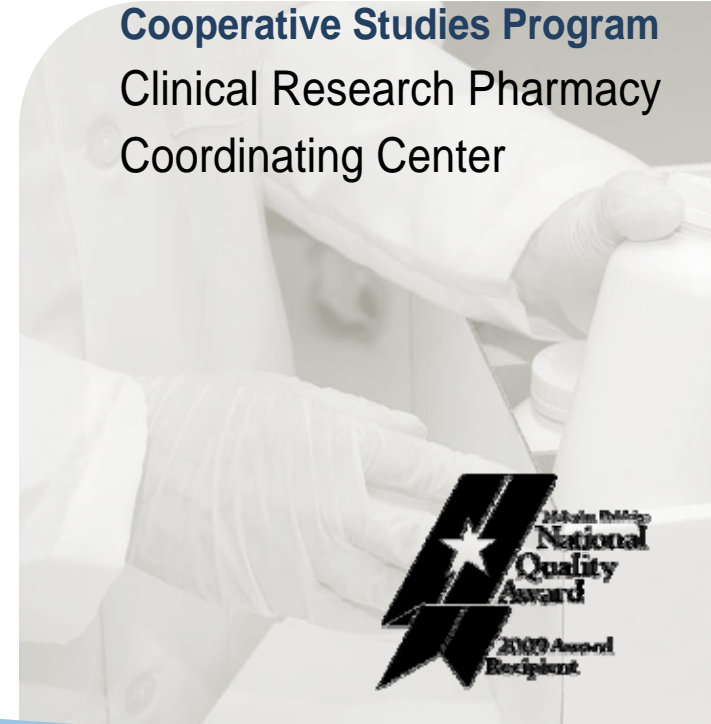


## Visiting Albuquerque

The Center is conveniently located approximately 1.4 miles from the Albuquerque International Airport. Lodging is available within walking distance. Lodging information is available at [www.brinm.org](http://www.brinm.org).



## Cooperative Studies Program Clinical Research Pharmacy Coordinating Center



## ABOUT THE CLINICAL RESEARCH PHARMACY

The VA Clinical Research Pharmacy Coordinating Center provides a full range of customized pharmaceutical services and expertise for Phase II, III, and IV multicenter clinical trials.

Over its 34 year history, the Center has provided support to Landmark Clinical Trials which have changed medical practice.

- Protective Effects of Aspirin Against Acute Myocardial Infarctions (“an aspirin a day for your heart”)
- Deep Brain Stimulation to improve motor control for Parkinson’s patients
- Shingles Prevention Trial resulting in a vaccine to reduce the risk of shingles in those over age 65

## Quality Sharing Days

### Clinical Research Pharmacy

2401 Centre Ave SE  
Albuquerque, NM 87106  
Phone 505.248.3203

[ABQCSPBALDRIGE@va.gov](mailto:ABQCSPBALDRIGE@va.gov)

## Quality Sharing Days

Come join us!

# Quality Sharing Days

## BEST PRACTICES FROM THE COOPERATIVE STUDIES PROGRAM

Join us as we share the best practices that have helped us on our 12-year Quality Journey. This one-day event will include the following topics.

### TOUR THE FACILITY & MEET THE STAFF

- SEE HOW CLINICAL TRIAL PRODUCTS ARE PRODUCED TO ENSURE PATIENT SAFETY
- MEET THE STAFF AND ASK ABOUT THEIR INNOVATION STORIES

### BUILD YOUR RESOURCES

- FIND OUT HOW WE WROTE 18 BALDRIGE-BASED APPLICATIONS
- TAKE HOME COPIES OF FORMS, PROCESSES, AND REFERENCES THAT HAVE HELPED US ON OUR JOURNEY
- NETWORK WITH OTHER PARTICIPANTS
- SAMPLE STRATEGIC SUMMARY AND PROJECT PLANS
- LEARN AFTER YOU LEAVE WITH OUR SOCIAL NETWORKING SITE FOR CONTINUOUS LEARNING

### EXPLORE BEST PRACTICES

- LIVE THE CODE OF THE WEST FOR A DAY!
- NAVIGATE OUR STRATEGY MAP
- THINK STRATEGICALLY USING OUR BEST PRACTICE ENVIRONMENTAL SCAN PROCESS
- EXPERIENCE OUR ELECTRONIC QUALITY MANAGEMENT SYSTEM
- UNDERSTAND HOW WE INTEGRATE VALUES ACROSS THE ORGANIZATION
- LEARN ABOUT OUR EMPLOYEE RECOGNITION SYSTEM
- REVIEW INTERNAL AND EXTERNAL CUSTOMER ENGAGEMENT STRATEGIES

### WHAT CAN YOU DO FREE & CHEAP?

- FREE/ LOW-COST SOURCES FOR BENCHMARKING
- LEVERAGING YOUR EMPLOYEES
- IDENTIFY LOCAL RESOURCES FOR TRAINING AND SUPPORT

### DATES

SESSIONS RUN FROM 8AM - 5PM  
LUNCH IS PROVIDED

- June 24, 2010
- July 13, 2010
- October 5, 2010

### PRICING

\$395 -INCLUDES LUNCH & MATERIALS

### HOW TO REGISTER

REGISTER WITH OUR RESEARCH PARTNER, THE BIOMEDICAL RESEARCH INSTITUTE OF NEW MEXICO (BRINM)

[www.brinm.org](http://www.brinm.org)



**Quality Clinical Trial Management**

Laboratory Services ♦ Manufacturing ♦ Packaging ♦ Distributions ♦ Regulatory Compliance